



WELCOME TO THE TRI TOWN SNOW SCHOOL!

Thank you for your support, and entrusting us in providing your lessons.

All of our Instructors are certified, and will work with you to ensure proper and safe training is provided.

PLEASE READ THE FOLLOWING RULES OF THE HILL

TIME OF ARRIVAL: Please ensure you arrive ½ hour prior to starting your lesson. This will give ample time to suit up in your gear, or if needed, borrow equipment at the hill. Also, by making sure you arrive early, will allow the instructor to commence lessons on time.

CLOTHING: Ensure that you are wearing the appropriate clothing for the day. Check the weather before heading out so you are prepared for the elements.

SNACK: Included with your lesson is a snack. (provided by the ski village) If you require specialty foods, ie: nut free, gluten free etc, please prepare from home and bring with you. You are welcome to bring a water bottle if needed. If you wish to purchase extra snacks, not provided by the ski village, the volunteers at the canteen can assist you.

COLD TEMPERATURE POLICY: If the temperature is -25C (without the windchill), or colder, at the start of the lesson, the ski instructor has the right to cancel lessons for the day. Due to potential risks, we do not wish to put students and instructors in danger of cold conditions.

CODE OF CONDUCT: Please ensure you come to your lesson ready to learn, listen to the instructor, and ask questions where appropriate. Foul language is strictly prohibited. If there are any issues with a student, ie: rude language, not participating, not following the rules etc, the instructor has the right to ask a student to vacate the hill. This type of behaviour discourages others from learning, and interferes with the instructors ability to teach.

HARRASSMENT POLICY: The Tri Town Ski and Snowboard Village adheres to all aspects of their Harrassment Policy. If any type of harrasement has been reported, or suspected, the board of directors shall follow procedures and an investigation will take place.

HELMET POLICY: All snow school participants **MUST** wear a proper helmet. If you do not have one, you may borrow one from our rental area. Our Ski Patrol will be visible on the hills, and will be checking for safety.

HAVE A GREAT TIME! WE LOOK FORWARD TO SEEING YOU AGAIN ON THE SLOPES!

Supported by:

